



# PBX FEATURES

Feature Rich and Ready for  
Today and the Future



[TSCVoIP.com](http://TSCVoIP.com)

# PBX FEATURES & MORE

## USER FEATURES

- Account-Authorization Codes
- ANI/CLI Customizations
- Anonymous Call Rejection
- Authentication by Digest
- Busy Lamp Field
- Call Forwarding
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Forwarding Not Reachable
- Find Me (multiple numbers)
- Sync with Server
- Call Logs (Inbound and Outbound)
- Call Monitoring
- Automatic Recording
- Supervising Mode
- Silent Monitoring
- Call Notify
- Call Pick Up
- Call Pick Up Department
- Call Pick Up Domain
- Directed Call Pickup
- Call Recording
- Call Return
- Real-time User Portal Call Status
- Call Transfer
- Attended Transfer
- Blind Transfer
- Intercom Transfer
- XMPP Chat Support

## USER FEATURES

- Transfer to Voicemail
- Call Waiting
- Calling Line ID Delivery Blocking
- Calling Name Retrieval
- CDRs
- Charge or Billing Number
- Client Call Control (API and User Portal)
- Conferencing (Multi-Way Calling)
- Convene Conference
- Invite Attendees
- Multiple Conference Rooms
- Scheduled/Instant Conference
- Web-based Setup
- Device Auto Provisioning
- Direct Inward Dialing
- Directed Call Park
- Directed Call Pickup
- Diversion Inhibitor
- Do Not Disturb
- Sync with Server
- Extension Dialing
- External Calling Line ID Delivery
- Hunt Groups
- In-Call Service Activation
- Instant Messaging (via SIP SIMPLE)
- Intercom
- Internal Calling Line ID Delivery
- Last Number Redial

## USER FEATURES

- Message Waiting Indicator
- Music-On-Hold
- System Default Music-on-Hold
- Personalized Music-on-Hold
- Phone Status
- Presence
- Privacy
- Selective Call Acceptance
- Selective Call Rejection
- Simultaneous Ring
- Shared Call Appearance
- Three-Way Call
- Two-Stage Dialing
- Video Telephony
- Voicemail
- Default Greetings
- Customizable Greetings
- Name Recording
- Email Notification
- Voicemail Forwarding
- Forwarding to Email
- User Portal (View, Save Delete)
- Voice Messaging Group
- Voice Messaging Call Back
- Voice Mail Transcription
- Web User Portal
- Contact List with Presence
- Click to Call
- Inbound Call Handling Rules
- Screen Pops Messaging

# PBX FEATURES & MORE

## GROUP FEATURES

- ACD
- Auto Attendants
- Personal Auto Attendants
- Scheduled Auto Attendant
- Chained Auto Attendants
- Barge In
- Business Trunking
- Call Intercept
- Call Park
- Directed
- Dynamic
- Calling Group ID Deliver
- Configurable Extension Dialing
- Configurable Feature Codes
- Configurable Directories
- Device Inventory
- Department Support
- Group Announcements
- Group Custom Ring Back
- Group Instant Messaging

## GROUP FEATURES

- Hot Desking
- Hoteling
- Hunt Groups
- Instant Group Call
- Listen In
- Office Manager Portal (Web portal)
- Active Calls
- Auto Attendant Designer
- Call Records
- Call Statistics
- Conference Bridge Configuration
- Device Provisioning
- Moves, Adds, Changes
- Music on Hold Upload
- Queue Management
- Voicemail Management
- Night Mode
- Paging
- Simultaneous Ring (group)
- HIPAA Fax Compliancy

## SYSTEM FEATURES

### Brandable Portals

- All User Levels
- Configurable Permissions
- Custom Domains
- Secure

### Custom Integrations

- Salesforce Adapter
- Virtual Office Control Panel
- [Hospitality and Hotel Systems \(PMS\)](#)
- C2C from Wordpress and CMS
- Predictive Dialer
- Soft Reception Console

### API

- Access all System Functions
- Call Control
- Configurable Auth Permissions
- Event Subscriptions (webhook)
- Extensive Documentation

### Fault Tolerant

- Active-Active Architecture
- Geo-distributed
- Highly Scalable
- Rolling and Hotless upgrades
- High Availability Architecture



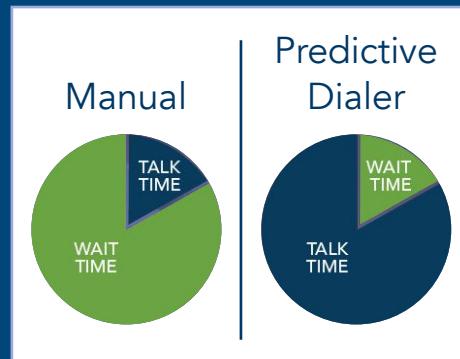
# Business SMS Platform BEYOND UCaaS

- Send and receive messages to and from extensions or 10-digit local or long- distance numbers.
- Message colleagues, clients, and departments with a business identity—even from personal devices.
- Reply to an incoming message from a mobile app, desktop app, or by email.
- Text seamlessly across devices, including smartphones, tablets, and computers.
- Collaborate more effectively by communicating in a single text thread.
- Send and receive images, videos, and files.
- Directory Bots
- Keyword auto-responders

# MOBILITY + COLLABORATION + INTEGRATIONS



Web-Video  
Conferencing  
Remote Support



vBroadcast/SMS  
Dialer



Receptionist  
SoftConsole



Hospitality  
PMS Integrations

# TSC VoIP MOBILITY

Full PBX Functionality

Real-Time Presence

SMS Messaging

Video Calling

In Call Options

True Unified Communication

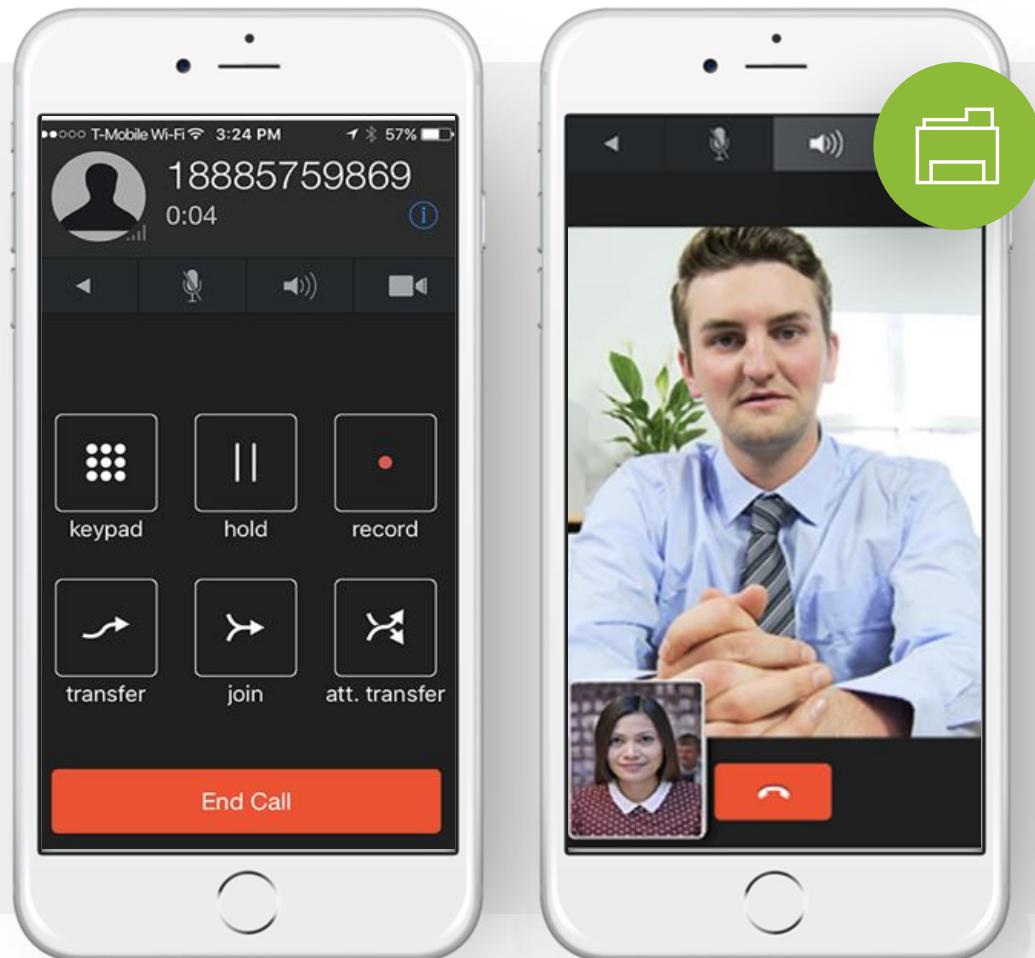
WebRTC Integration (Mac & Windows Clients)

Zero Touch Config

Mobile Compatibility

Easy to Use Interface

works on all your devices: Apple iOS, Android, Windows and Mac OS.





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